Recreation

Calavera Hills Community Center

2997 Glasgow Drive • Carlsbad, CA 92010 • 602-4680 Monday - Thursday: 7:30 am - 5:30 pm Friday - Sunday: 8 am - 5 pm

Stagecoach Community Center

3420 Camino de los Coches • Carlsbad, CA 92009 • 602-4690 Monday - Thursday: 7:30 am - 5:30 pm Friday - Sunday: 8 am - 5 pm

Harding Community Center

3096 Harding St. • Carlsbad, CA 92008 • 602-7510 Monday - Thursday: 7:30 am - 5:30 pm Friday - Sunday: 8 am - 5 pm

All Community Centers are closed on City holidays.

All community centers offer evening and weekend classes and rentals by appointment only.

Leo Carrillo Ranch Historic Park

6200 Flying LC Lane • Carlsbad, CA 92009 • 476-1042 Tuesday - Saturday: 9 am - 5 pm Sunday 11 am - 5 pm

Closed Mondays and City holidays. Free admission. Extended hours may be arranged for facility rentals.

Senior Center

799 Pine Avenue • Carlsbad, CA 92008 • 602-4650 Monday - Thursday: 7:30 am - 5:30 pm Friday 8 am - 5 pm

Closed on City holidays. Evening and weekend classes and rentals by appointment only.

Swim Complex

3401 Monroe Street • Carlsbad, CA 92008 • 602-4685 Monday - Friday: 6 am - 9 am and 10:30 am - 6:45 pm Weekends: 12 - 4 pm

Please call to confirm pool availability due to classes, programs and rentals.

See phone numbers and park amenities on pages 71 and 78-80.

"Live A Healthy Life ... Recreate"

The "Live a Healthy Life ... Recreate" logo identifies programs and activities that offer a health and wellness benefit to the participant. One of the most important issues communities face today



is a staggering increase in the rates of obesity and chronic disease. Throughout San Diego County, parks and recreation agencies have joined together in a campaign to create healthy communities and provide extended opportunities for residents to be physically active. For more information on the Greater San Diego Recreation and Parks Coalition for Health and Wellness, please contact Lori Swenck at 602-4680.

Look for the ♥ within this guide to locate a class or activity that provides a physical activity benefit.

Customer Survey Questions Online

Your feedback is important. Please go to the Recreation Department home page at www.carlsbadca.gov/recreation and look under general information for the survey section.

As our customer, your input provides valuable feedback to enhance our service. We appreciate your comments and your support of our efforts.

Just click!

www.CarlsbadConnect.org is connecting the Community of Carlsbad with the many programs and services that the City of Carlsbad Recreation Department has to offer.

You will need your ClientID and family PIN number before you can register for a class, program or trip. Please contact any community center to receive your secure ClientID and PIN for on-line registration.

To learn more about registration, please go to *CarlsbadConnect.org* and then click on the *CarlsbadConnect* icon. This will take you into the registration program. The help desk tab has a list of questions and answers that will help you to become familiar with the registration process.

Information and Registration

The City of Carlsbad Recreation Department offers a variety of enrichment programs designed for your enjoyment. On-line registration is available at www.CarlsbadConnect.org. Contact us via the web or call our CarlsbadConnect Help Line to report any problems with the website at 602-7510.

Three Registration Dates

Registration dates are for all Recreation programs: aquatics, camps, classes, senior classes and Senior Safari excursions, special events and trips. Registration will stay open until the classes are full. Please add your name to the waitlist if a class is full so that we will be able to plan for future classes.

The only classes not offered on-line are priority preschool and dance classes.

- Wednesday, August 8th, 7:00 am
 Resident on-line registration enrollment date.
- 2. Monday, August 13th, 8:00 am
 Resident mail-in, walk-in, phone-in registration
 enrollment date.

3. Wednesday, August 15th, 7:00 am

Non-resident on-line registration enrollment date. Mail-in, walk-in, phone-in will be available at any of our community centers starting at 8:00 am.

All correspondence regarding program registration should be referred to the appropriate site. Mail registration forms to the appropriate community centers as follows (off-site classes may be mailed to any center). For all other Recreation programs, the Community Centers are available to answer questions and help you sign-up for programs.

- For classes at Scout House, Heritage Hall, The Granary, Rancho Carlsbad G.C., Kruger House, Harding Center, Leo Carrillo Ranch Historic Park and Poinsettia:
- Harding Community Center 602-7510
- For classes at Calavera Center and Laguna Riviera Park:
 Calavera Hills Community Center 602-4680
- For classes at Stagecoach Center:
 Stagecoach Community Center 602-4690

Registration Policy

Preregistration is required for all listed Recreation activities. Programs are filled on a first-come, first-served basis with waiting lists as necessary for each session period. An exception exists for the following programs: Ballet, Hip Hop, Tap & Jazz, and Preschool. For these programs, Carlsbad residents will have priority and additional restrictions may apply. See the corresponding program descriptions for details.

Waitlist Policy

If an opening occurs in a class we will offer the class to the first Carlsbad resident on the waitlist. We will call and leave a message that an opening is available. You will have 24 hours to respond to our call and then we will call the next person on the list. Priority will be given to Carlsbad residents. Once the class is less than 24 hours out from starting, we will call down the waitlist and the first person to respond will be able to enroll in the class. We appreciate your patience and understanding with this process.

Priority Classes

Priority Classes (Teacher Discretion) have been established in programs where the class levels are a continuation of the previous skills. These classes require demonstrated mastery of skills for the safety of the child and an opportunity for enhanced skill development.

Open enrollment month is in August for Dance classes that start in September.

Priority classes that will be offered on-line are indicated by a **cc**.

Program Changes

Class schedules, fees, instructors, policies and procedures are subject to change. If class minimums are not reached, classes are subject to cancellation.

Open Enrollment Locations and Months

- Dance class open enrollment will be processed at the Stagecoach Community Center
- Preschool/Parent Toddler will be processed at Calavera Hills Community Center

Note: Individuals currently enrolled in the following classes have priority to re-register until open enrollment.

Priority Classes Open Enrollment Month On-line Registration

Dance August Open enrollment month only

Preschool/Parent Toddler May Not available

Inclusion

In keeping with our mission of creating community through people, parks and programs, the Carlsbad



Recreation Department is committed to providing reasonable accommodations to include individuals with and without special needs. The Carlsbad Recreation Department is a partner of Kids Included Together (KIT). If you would like more information on how to get your child involved or you would like more information on inclusion, please contact the Recreation Department at 602-7522.

Child Safety

For your child's safety, please make sure class is in session and the instructor is present before leaving your child. Parents or guardians are responsible for picking up their children at the end of class.

Alternate Classes, Substitutions

For Drop-in and Mail-in registration, please use the Registration Form. In the event you are unable to register as requested, we will contact you for an alternative. If you are unable to choose an alternative, we will return your check.

Proof of Residency

Carlsbad residents must show proof of residency with one of the following:

- Property tax papers (original or photocopy with registrant's or participant's name). Note: A business OWNER who can show both proof of ownership and property tax payment will qualify, or proof of homeowner's tax exemption, but not employees of the business.
- Utility/telephone bill (showing participant's/registrant's address)
- 3. Rental receipt/lease
- Imprinted address on check (not acceptable if handwritten or with P.O. Box)

Please include a copy of document used for proof of residency. Once you have shown proof of residency at one of the Community Centers, you can set up your on-line ClientID and Family PIN over the phone or in person.

To see class schedules online, sign-up online or for more information please visit www.CarlsbadConnect.org.

Refund Policy

When the City cancels a fee supported Recreation program, the participant or payee shall be eligible for a full refund.

When a registrant requests a refund prior to the second scheduled class or by trip deadline date and paid their registration by check or cash, the refund will be granted minus a Cancellation Check Processing Fee of \$20, and the prorated fee for the first attended class. If Visa or MasterCard was used to pay the registration fee, the refund will be granted minus the prorated fee for the first attended class.

If the registrant prefers to have a credit to avoid the Cancellation Check Processing Fee, a credit will be issued regardless of method of payment. The credit is good for 12 months from date of issue, and may be used for any Recreation Department program. After 12 months, any unused credits will be written off. Once a credit is issued, it cannot be exchanged for a refund.

Beginning on the second class date, no refunds or credits will be given.

If a registrant fails to attend a program after it begins, the registrant is not entitled to a refund.

There are NO CASH REFUNDS. All refunds will be mailed approximately two to three (2-3) weeks after a request for refund is received.

Some programs may have specialized refund policies. Please check with staff if you have questions. Thank you!

Returned Checks

A \$35 service fee will be charged for all checks returned for insufficient funds.

Holidays

Classes are not held on holidays. Makeups are normally on break weeks. Consult your instructor for the exact day and time.

Monday, September 3	Labor Day
Monday, October 8	Columbus Day
Monday, November 12	Veterans Day
Thursday-Friday	
November 22-23	Thanksgiving
Tuesday, December 25	Christmas

Legend for Class Information

c Class

R/NR Carlsbad Resident / Non-Resident

Term Duration of the class (example: 6 classes or 3 months)